# Series 155 Valve / 440 Control

Water Conditioning Control System Installation, Operation and Maintenance Manual

# **Table of Contents**

Introduction	3
Superior Design Superior Operation	
Installation	5
Water Line Connection Drain Line Connection Overflow Line Connection	
Placing Conditioner Into Operation	7
Adjustment of Timer	8
Special Features of Timer	÷
Adjustment of Brine Control	8
How to Set Salt Dial	
Removing the Series 155 Control Module for Servicing	9
Preventive Maintenance	10
Specifications	11
Flow Diagrams	12
Replacement Parts	14
Troubleshooting	18
Disinfection of Water Softeners	19

#### Introduction

The Series 155 control system combines design simplicity with fiberglass construction to provide the user with an uncommonly reliable appliance. The inherent reliability of the system means a long life of efficient, trouble-free soft water luxury.

Should maintenance become necessary, the Series 155 offers a unique "separation" capability which is illustrated in this manual.

Of interest to both the owner and his water conditioning dealer are the design and operation benefits detailed below.

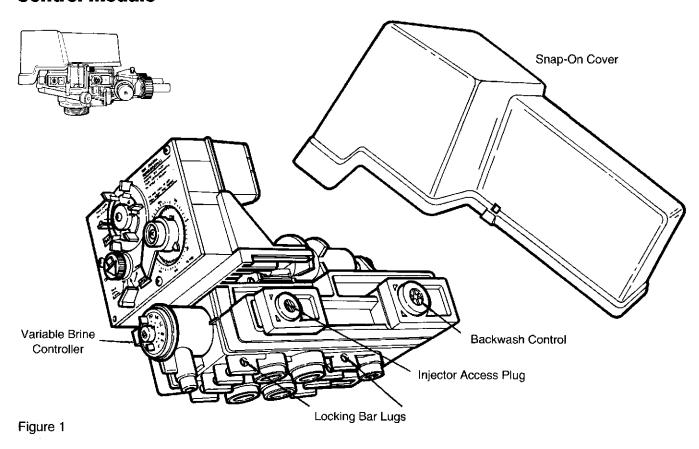
#### **Superior Design**

- Fewer parts than any control system of comparable function and most controls of lesser function.
- Single synchronous electric motor provides all the power for the program clock 440 timer and the operation of the control. Other systems use from two to five electric motors and/or solenoid valves.
- Electrical wiring is factory assembled. System cannot be connected incorrectly.
- Program clock (timer) and 460 Demand System are interchangeable. Both units provide guest regeneration capability.
- System indexes manually with or without power to any one of its service or regeneration positions.
   Readout on timer face plate indicates control valve position.
- No moving parts in water stream means no close tolerance dimensions subject to fouling. Thus, the system is especially effective on iron-bearing water.
- No dynamic seals that could cause leakage through wear or fatigue.
- Control accepts NORYL\* or brass manifold or modular bypass valve without modification, offering complete versatility and easy plumbing for any installation.
- Brining control valve built into system eliminates need for an external brine valve.
- Automatic backwash controller is incorporated in the system.
- \* NORYL is a Trademark of GE Plastics

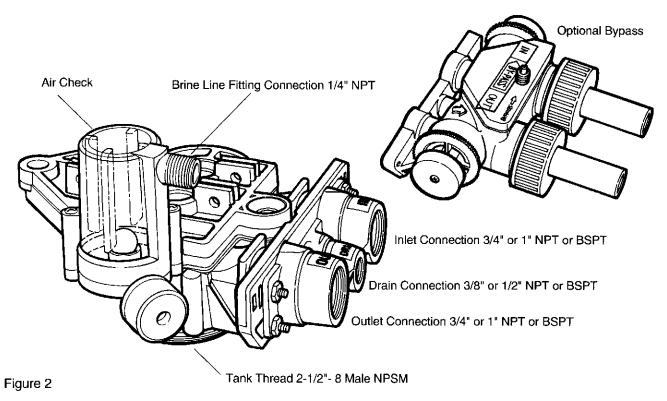
## **Superior Operation**

- Direct acting system functions independently of water pressure. No pistons or diaphragms that require a minimum water pressure to operate.
- Five-cycle operation provides for downflow service, upflow backwash, downflow brining, downflow rinse, downflow purge or fast rinse. A sixth position is included for time refill of brine tank.
- Valve discs are held closed by water pressure and therefore, are leak tight. The sealing forces are increased as the water pressure is increased. Valve seats are in a vertical position, which is the design position least vulnerable to plugging.
- System operation cannot get out of phase or sequence. Control always returns to a fixed service position after regeneration regardless of where in the regeneration cycle it was started.
- Adequate purge rates are possible since fast rinse is not restricted through the backwash controller.
- Bypass water is automatically available during regeneration.

## **Control Module**



## **Tank Adapter Module**



#### Installation

All plumbing must conform to local codes.

Inspect unit carefully for carrier shortage or shipping damage.

#### **Location Selection**

- 1. The distance between the unit and a drain should be as short as possible.
- If it is likely that supplementary water treating equipment will be required, make certain adequate additional space is available.
- Since salt must be added periodically to the brine tank, the location should be easily accessible.
- 4. Do not install any unit closer to a water heater than a total run of 10 feet (3 m) of piping between the outlet of the conditioner and the inlet to the heater. Water heaters can sometimes overheat to the extent they will transmit heat back down the cold pipe into the unit control valve.

Hot water can severely damage the conditioner. A 10 foot (3 m) total pipe run, including bends, elbows, etc., is a reasonable distance to help prevent this possibility. A positive way to prevent hot water from flowing from heat source to the conditioner, in the event of a negative pressure situation, is to install a check valve in the soft water piping from the conditioner. If a check valve is installed, make certain the water heating unit is equipped with a properly rated temperature and pressure safety relief valve. Also, be certain that local codes are not violated.

- Do not locate unit where it or its connections (including the drain and overflow lines) will ever be subjected to room temperatures under 34° F (1°C) or over 120° F (49°C).
- 6. Do not install unit near acid or acid fumes.

#### **Water Line Connection**

A bypass valve system must be installed since there will be occasions when the water conditioner must be bypassed for hard water or for servicing.

The most common bypass systems are the Autotrol Series 156 Bypass Valve (Figure 3) and plumbed-in globe valves (Figure 4). Though both are similar in function, the 156 Autotrol Bypass offers simplicity and ease of operation.

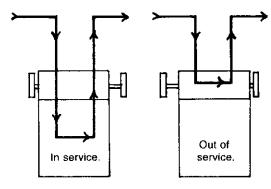


Figure 3. Autotrol Series 156 Bypass Valve

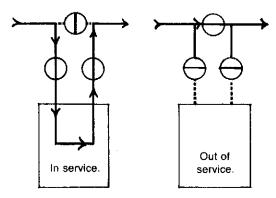


Figure 4 Typical globe valve bypass system

#### **Drain Line Connection**

- If ideally located, the unit will be above and not more than 20 feet (6.1 m) from drain. For such installations connect 1/2-inch (1.3 cm) I.D. plastic tubing to DRAIN LINE CONNECTION located on CONTROL (Figure 2).
- If unit is located more than 20 feet (6.1 m), from drain, use 3/4-inch (1.9 cm) tubing for runs up to 40 feet (12.2 m). Also, purchase adapter to bush tubing down to DRAIN LINE CONNECTION FITTING.
- 3. If unit is located where drain line must be elevated, you may elevate the line up to 6 feet (1.8 m) providing the run does not exceed 15 feet (4.6 m) and water pressure at conditioner is not less than 40 psi (2.8 BAR). You may elevate an additional 2 feet (61 cm) for each additional 10 psi (0.7 BAR).
- 4. Where drain line is elevated but empties into a drain below the level of the control valve, form a 7 inch (18 cm) loop at the far end of the line so that the bottom of the loop is level with the DRAIN LINE CONNECTION. This will provide an adequate siphon trap.
- Where a drain empties into an overhead sewer line, a sink-type trap must be used.

# **A** Caution

Never connect drain line into a drain, sewer line or trap. Always allow an air gap between the drain line and the wastewater to prevent the possibility of sewage being back-siphoned into conditioner.

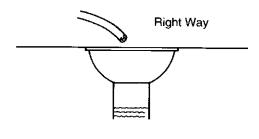


Figure 5

**Note:** Standard commercial practices have been expressed here. Local codes may require changes to these suggestions.

#### **Brine Line Connection**

It will be necessary to install the brine tube and connect the line to a fitting installed on the air check.

Be sure all fittings and connections are tight so that premature checking does not take place. Premature checking is when the ball in the air check falls to the bottom before all brine is drawn out of the brine tank. See **Placing Conditioner into Service** section.

#### **Overflow Line Connection**

In the absence of a safety overflow and in the event of a malfunction, the TANK OVERFLOW will direct "overflow" to the drain instead of spilling on the floor where it could cause considerable damage. This fitting should be on the side of the cabinet or brine tank.

To connect overflow, locate hole on side of brine tank. Insert overflow fitting into tank and tighten with plastic thumb nut and gasket as shown (Figure 6.) Attach length of 1/2-inch (1.3 cm) I.D. tubing (not supplied) to fitting and run to drain. Do not elevate overflow line higher than 3 inches (7.6 cm) below bottom of overflow fitting. Do not tie into drain line of control unit. Overflow line must be a direct, separate line from overflow fitting to drain, sewer or tub. Allow an air gap as per drain line instructions.

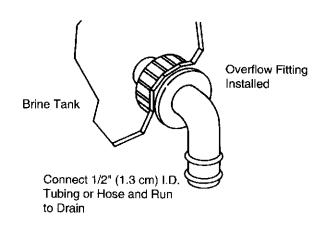


Figure 6

#### **Electrical Connection**

Remove twist tie from cord set and extend cord to its full length. Make sure power source matches the rating printed on the timer. Plug into socket that will accept a 3-prong plug or install a 3-prong adapter in standard outlet. Be sure the outlet you select is not controlled by a wall switch.

<sup>\*</sup> Teflon is a registered Trademark of E. I. Dupont and Co.

## **Placing Conditioner into Operation**

After all previous steps have been completed, the unit is ready to be placed into operation. Follow these steps carefully.

1. Remove control valve cover.

**Note:** The following steps will require your turning the red pointer knob, (Figure 8), to various positions. Insert a wide blade screwdriver into arrow slot in pointer knob and press in firmly. With knob held in, rotate COUNTER-CLOCKWISE only until arrow or knob points to desired position. (Rotation is made much easier if you grasp the camshaft with your free hand and turn it at the same time.) Then permit knob to spring back out.

- 2. Insert screwdriver into slot in pointer knob, (Figure 8). Press in and rotate knob COUNTERCLOCKWISE until arrow points directly to the word BACKWASH.
- 3. Fill mineral tank with water.
  - A. With water supply off, place the bypass valve(s) into the service position.
  - B. Open water supply valve very slowly to approximately the 1/4 open position.



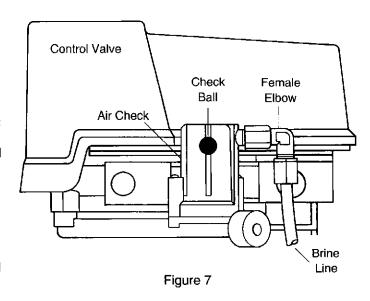
## ✓! Caution:

If opened too rapidly or too far, resin may be lost. In this position, you should hear air escaping slowly from the drain line.

- C. When all of the air has been purged from the tank (water begins to flow steadily from the drain), open the main supply valve all the way.
- D. Allow water to run to drain until clear.
- E. Turn off water supply and let the unit stand for about 5 minutes. This will allow all trapped air to escape from the tank.
- F. Proceed to step 4.
- 4. Add water to brine tank (initial fill).

With a bucket or hose, add approximately 4 gallons (15 liters) of water to regenerant tank. If the tank has a salt platform above the bottom of the tank, add water until the level is approximately 1inch (25 mm) above the platform.

5. Put into operation.



- A. Open water supply valve slowly to full open position.
- B. Carefully advance pointer knob COUNTERCLOCK-WISE to center of BRINE REFILL position and hold there until air check (Figure 7) fills with water and water starts to flow through brine line into brine tank. Do not run for more than 1 or 2 minutes.
- C. Advance pointer knob COUNTERCLOCKWISE until arrow points to the center of the BRINE AND RINSE position.
- D. With the conditioner in this position, check to see if water is being drawn from the brine tank. The water level in the brine tank will recede very slowly. Observe for at least 3 minutes. If the water level does not recede or goes up, or if air enters the transparent air check chamber and the ball falls and seats, reference Troubleshooting section.
- E. Advance pointer knob COUNTERCLOCKWISE to SERVICE.
- F. Run water from a nearby faucet until the water is clear and soft.

Note: The use of resin cleaners in an unvented enclosure is not recommended.

## **Adjustment of Timer**

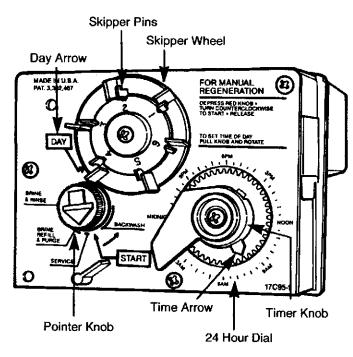


Figure 8

- 1. Set days of regeneration on skipper wheel (Figure 8).
  - · Pull all skipper pins outward (away from control).
  - Rotate skipper wheel until day arrow points to current day or number 1.
  - Depress skipper pin(s) at day(s) for which regeneration is desired.
- 2. Set the time of day.
  - · Grasp timer knob and pull outward.
  - Rotate in either direction until actual time of day on time dial is in line with time of day arrow.
  - Release timer knob.

**Note:** With the time of day properly set, the conditioner will regenerate at about 2:30 a.m. If you prefer to have the unit regenerate at an earlier or later time, simply set the current time-of-day accordingly. (e.g., To have the unit REGENERATE/BACKWASH at 4:30 a.m. - 2 hours later -set the clock 2 hours earlier than the actual current time).

## **Special Features of Timer**

**Guest Cycle.** When abnormally high water usage exhausts your water conditioner's capacity ahead of schedule, an extra regeneration can be achieved by depressing the pointer knob with fingers or wide blade screwdriver and turning COUNTERCLOCKWISE to START. It will take a few minutes for regeneration to start. Normal regeneration schedule will not be disrupted.

Manual Regeneration. Electricity is used only to run the timer and to rotate the camshaft. All other functions are operated by water pressure. Therefore, in the event of a power outage, all the various regeneration positions may be dialed manually by depressing the pointer knob and turning COUNTERCLOCKWISE. Manual time cycle: BACKWASH-14 minutes; BRINE AND RINSE- 52 minutes; BRINE REFILL-10 MINUTES; PURGE-6 minutes. Do not exceed 10 minutes for the BRINE REFILL cycle as this will cause excessive salt usage during the next regeneration and possibly a salt residue in the softened water.

## **Adjustment of Brine Control**

All models may be adjusted to produce maximum to minimum conditioning capacities by setting the salt dial (Figure 9) which controls the amount of salt used per regeneration. When desired, the minimum setting may be used on installations if the frequency of regeneration is increased to compensate for the lower regenerated conditioning capacity. Your installing dealer will set your unit for proper salt usage. Further adjustments are needed only if water supply changes or if water use changes dramatically.

#### How to Set Salt Dial

Insert small screwdriver into white pointer knob and move pointer to proper salt setting (Figure 9).

NOTE: To convert salt dial settings from English to Metric, divide by 2.2 (e.g., 12 pounds  $\div$  2.2 = 5.5 kg of salt).

The amount of salt placed into the regenerant storage tank has nothing to do with the amount of salt used during the REGENERATION/BACKWASH program. Water will dissolve and absorb salt only until it becomes saturated. A given amount of brine (salt saturated water) contains a specific amount of salt. The salt dial controls the amount of brine used during the REGENERATE/ BACKWASH program. (e.g. when set at 15 lbs. [6.8 kg] the amount of brine the conditioner will use for each program will contain 15 lbs. [6.8 kg] of salt, etc.). Never let the amount of salt in the regenerant storage tank be lower than the normal liquid level.

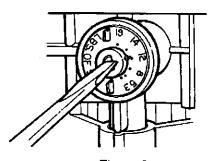
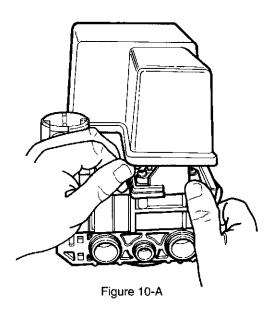


Figure 9

# Removing the Series 155 Control Module for Servicing

- 1. Unplug electric cord.
- 2. Shut-off water supply or put bypass valve(s) into bypass position.
- 3. Remove cover (Figure 10-A), and with screwdriver, relieve tank pressure by pushing open all valves on control as shown (Figure 10-B).



4. Remove screw in locking bar (Figure 10-C).

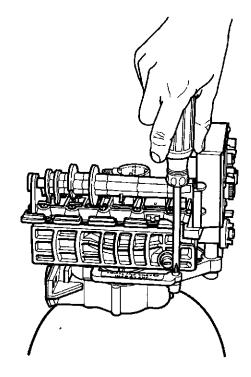


Figure 10-C

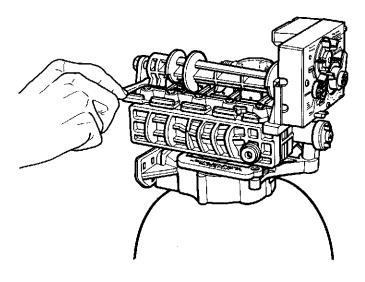


Figure 10-B

5. Apply downward hand pressure on control and pull locking bar out (Figure 10-D).

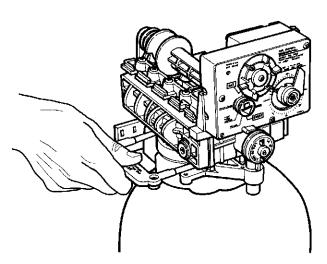


Figure 10-D

 Using a rocking motion, lift control from the tank adapter (Figure 10-E). If O-Ring seals come off with control, put them back into tank adapter sockets. Lubricate O-Rings with silicone lubricant.

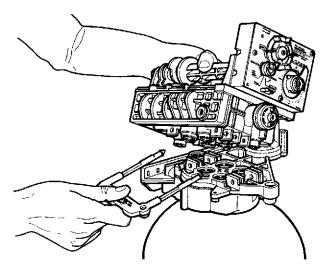


Figure 10-E

7. To replace control module, reverse above procedure.

#### **Preventive Maintenance**

Inspect and clean brine tank and screen filter on end of brine pick-up tube once a year or when sediment appears in the bottom of the brine tank (Figure 11).

Clean injector screen and injector once a year:

- 1. Unplug electric cord.
- 2. Shut off water supply or put bypass valve(s) into bypass position.
- 3. Relieve system pressure by opening valve No. 6 (at rear) with a screwdriver, (Figure 10-B).
- 4. Using a screwdriver, unscrew and remove screen cap.
- 5. Clean screen using a fine brush. Flush until clean.
- Lubricate o-ring with silicone lubricant and reassemble. See CAUTION note.
- 7. Using a screwdriver, unscrew and remove injector cap.
- 8. Using needle nose pliers, pull injector straight out.
- 9. Clean and flush injector.
- 10. Lubricate all injector o-rings with silicone lubricant.
- 11. Reinstall injector and push all the way in. Tighten cap. See CAUTION note.
- 12. Plug electric cord into outlet; reset time of day.
- 13. Open water supply valve or return bypass valve(s) to service position.



#### ✓! Caution

Do not overtighten the plastic cap. Seat the cap lightly into position. Overtightening may cause breakage of the plastic cap that may not be immediately evident.

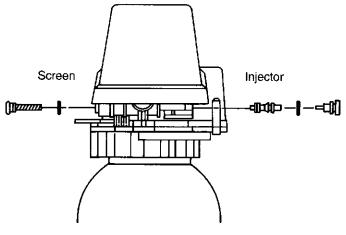
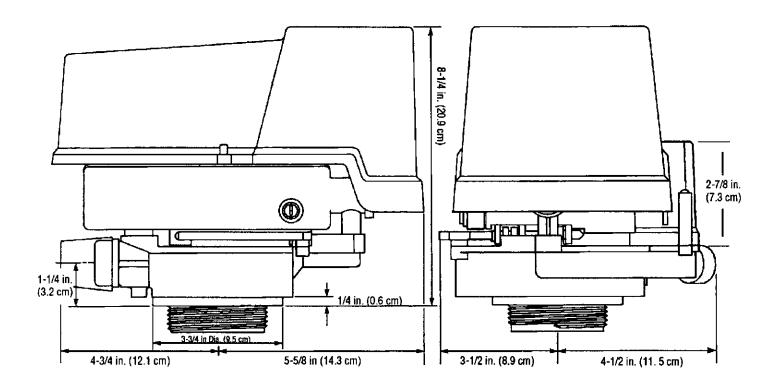
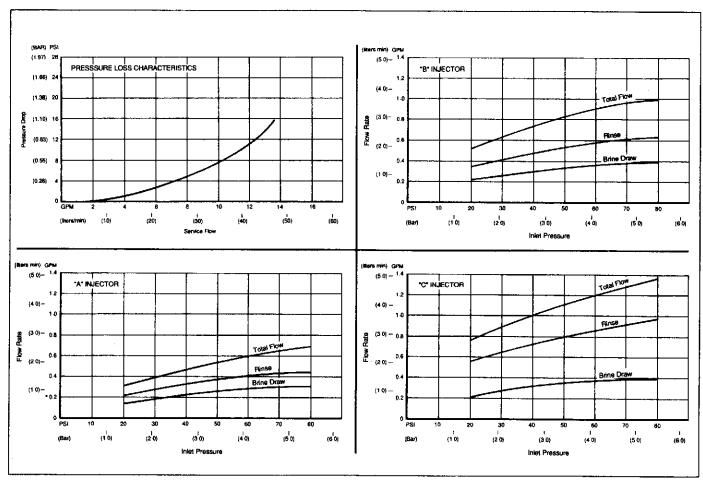


Figure 11

# **SPECIFICATIONS**



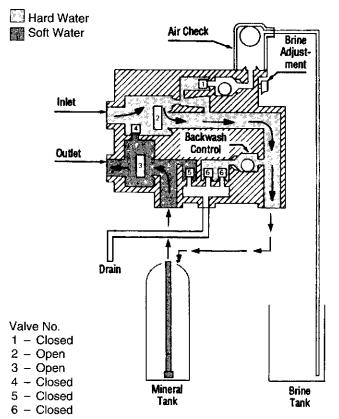
Hydrostatic Test Pressure	300 psi (20.69 BAR)
Working Pressure	20-127 psi (1.38-8.76 BAR)
Standard Electrical Rating	115V 60 Hz
Optional Electrical Rating 115V 50 Hz, 230V 50	Hz, 200V 60 Hz, 24V 60 Hz, 24V 50 Hz, 100V 60Hz, 100V 50 Hz
Electric Cord	60 in (1.5 m) long, 3-wire with plug
Pressure Tank Thread	2 1/2 in -8 male
Brine Line Thread	1/4 in NPT male
Distributor Tube Diameter Required	
	1 1/4 in (31.8 mm) higher than top of mineral tank
Standard Manifold Connection	3/4 in NPT inlet-outlet, 3/8 in NPT drain
Optional Manifold Connections	1in NPT inlet-outlet, 1/2 in NPT drain;
	3/4 in BSPT inlet-outlet, 3/8 in BPST drain;
	1in BPST inlet-outlet, 1/2 in BSPT drain
Optional Bypass Valve3/4 in (19	9.1 mm) or 1 in (25.4 mm) copper tailpiece, 1/2 in NPT male drain
	liveFiberglass reinforced NORYL
	Brass or glass reinforced NORYL
Rubber Goods	Compounded for cold water service
Program Clock (Timer) Available in 6- or 7-day E	Inglish, German, French, Italian, Spanish, or Japanese inscription
Brine Refill Control1	o 10 lbs (0.45 to 4.5 kg) of salt or 3 to 19 lbs (1.3 to 8.6 kg) of salt
Injector Size "A" WhiteNo.	zzle .042 in (1.1 mm) Diameter, Throat .089 in (2.3 mm) Diameter
Injector Size "B" BlueNo	zzle .052 in (1.3 mm) Diameter, Throat .099 in (2.5 mm) Diameter
Injector Size "C" RedNo	zzle .059 in (1.5 mm) Diameter, Throat .099 in (2.5 mm) Diameter
Backwash Controllers Available for	6 ,7 , 8 , 9 , 10 , 12 in (15.2, 17.8, 20.3, 22.9, 25.4, 30.5 cm)
	diameter mineral tanks. All are sized to flow
	4.5 gpm/sq ft ( 183 l/m/m2) of bed area.



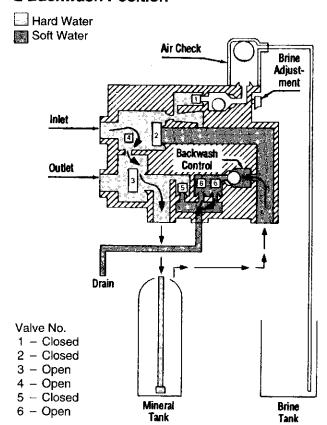
## **Flow Diagrams**

## **IDENTIFICATION OF CONTROL VALVING BACKWASH** DRAIN VALVE (6) RINSE DRAIN VALVE 5 BY-PASS VALVE 3 OUTLET VALVE ② INLET VALVE 1 BRINE VALVE NOTE: Valve numbers 1 through 6 correspond with valve numbers shown in "Flow Diagrams" **VALVE DISC** (PRINCIPLE OF OPERATION) VALVE - DISC VALVE SEAT VALVE VALVE CLOSED **OPEN**

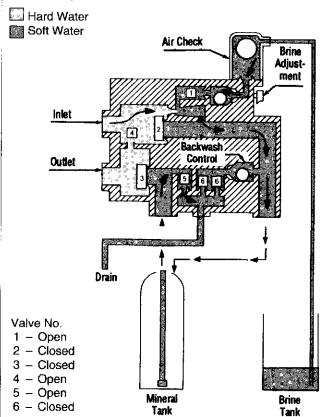
#### 1 Service Position



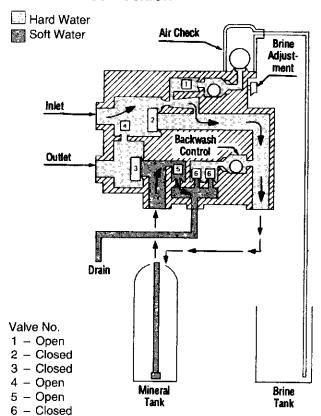
## 2 Backwash Position



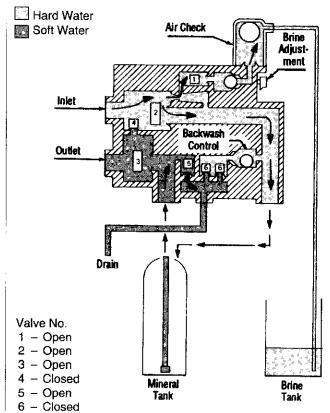
## **3 Brining Position**



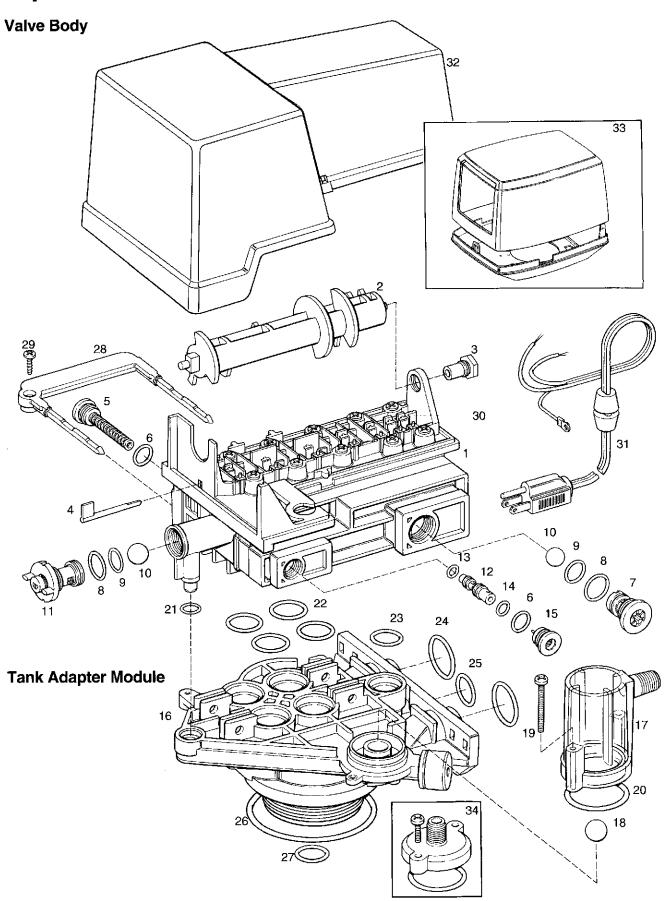
## **4 Slow Rinse Position**



## 5 Brine Refill & Purge Position



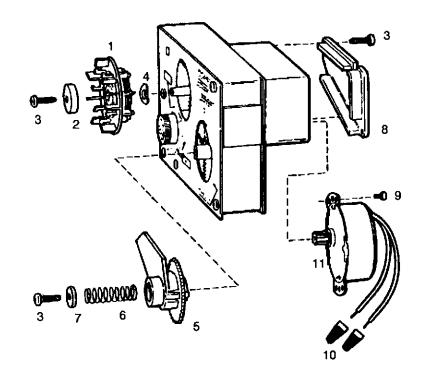
# **Replacement Parts**

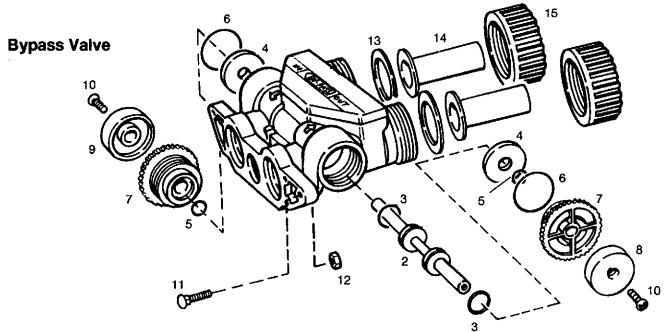


Valv	е								
Code	ltem No.	Part No.	Description	Oty.	Code	item No.	Part No.	Description	Qty.
1	24N	155A77	Valve Body Assembly	1	16	·	100C139-701	Tank Adapter Assembly	1
2			Camshaft:	1	17		1000142-001	Body, Aircheck	1
	21F-3 21F	155C174 155N59	Standard, One-Piece Standard, Segmented		18		150A61	Ball	1
	21F-1	155A80	Extra Salt, Segmented		19		22A352-039	Screw, No. 8-32 x 1.5 in.	2
	21F-2	155A153	Long Rinse, Segmented		20		40A220	O-Ring	1
3	22F	100A24	Camshaft Bearing	1	21	32F	40A110	O-Ring	1
4	5F	150A71	Timer Locking Pin	1	22	35F	40A118	O-Ring	4
5	7F	155A200G4	Screen Cap with O-Ring	1	23	37F	40A114P1	O-Ring	1
6	6F	40A014	0-Ring	2	24	38F	40A121	O-Ring	2
7	055.0		ntrol with O-Rings	1	25	39F	40A115	O-Ring	1
	25F-6 25F-7	150N151G2 150N151G3	No. 6 for 6 in. Diameter Tank No. 7 for 7 in. Diameter Tank		26	43F	40A338	O-Ring	1
	25F-8	150N151G4	No. 8 for 8 in. Diameter Tank		27	44F	40A210	O-Ring	1
	25F-9 25F-10 25F-12	150N151G5 150N151G6 150N151G7	No. 9 for 9 in. Diameter Tank No. 10 for 10 in. Diameter Tanl No. 12 for 12 in. Diameter Tanl		28	34F	155B169	Locking Bar Available in English, German, French or Japanese Language	1
8	2F	40A017	O-Ring	2	29	33F	22A132	Screw, No. 8 x 9/16 in.	1
9	3F	40A015	O-Ring	2	30	23F-2	155A155P1	Spring	9
10	4F	100A30P1	Bali	2	31	90F	25A28	Cord Set, Flat (SPT-2)	1
11	45.40	Brine Refill Co		1	32	20F-1	155D55P1	Valve Cover	1
	1F-10 1F-19	100N65 100N108	1 to 10 lbs. Salt 3 to 19 lbs. Salt		*		155A152	Valve Disc Kit	
12	28F-AA 28F-BB	Injector with ( 150N150G4 150N150G5	O-Rings: *A* Injector - White *B* Injector - Blue	1	*		150A129	O-Ring Kit: 40A110 (1), 40A114P1 (1), 40A118 (4)	
40	28F-CC	150N150G6	"C" Injector - Red		*		150A144	O-Ring Kit:	
13	26F	40A010	O-Ring	1	00			40A115 (1), 40A121(2)	
14 15	27F 8F-AA	40A011 Injector Cap v 150N150G7		1	33		HSC-1 HSC-2	High-Style Cover; Beige / Tan Black / White	
	8F-BB 8F-CC	150N150G7 150N150G8 150N150G9	"A" Cap "B" Cap "C" Cap		34		100A140-802	Adapter Kit	

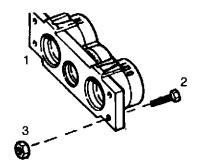
<sup>\*</sup>Not Shown

## 440 Timer





# **Piping Boss**



Note: Do not use pipe joint compound when threading pipe into the Noryl piping boss. Use only Teflon® pipe tape. Do not overtighten pipe into Noryl piping boss.

440 7	Γimer				Вура	ass Va	lve		
Code	ltem No.	Part No.	Description	Qty.	Code	ltem No.	Part No.	Description	Qty.
1	445.0	400044704	Skipper Wheel Assembly	1	1	100N	156N54P1	Bypass Body Assembly	1
	14F-6 14F-7	400N147G1 400N147G3	6-Day 7-Day		2	101N	156N56	Valve Stem with 0-Rings	1
2	89F	170A38	Washer	1	3	102N	40A208	0-Ring	2
3	85F	22A76	Screw, No. 6 x 1/2 in.	7	4	50F	151A16	Washer	2
4	15F	22A16	Bowed Washer	1	5	48F	40A012	O-Ring	2
5	99F	420N64	Tripper Arm Assembly	1	6	49F	40A122	O-Ring	2
6	87F	410A42	Spring	1	7	47F	151A13	End Cap	2
7	88F	410A29	Retainer	1	8	46F-2	151A15P2	Knob, Black	1
8	84F	420A9	Motor Cover	1	9	46F-1	151A15P1	Knob, White	1
9	18F	22A78	Screw, No. 4-40 x 1/4 in.	2	10	33F	22A132	Screw, No 8 x 9/16 in.	2
10	19F	25A42	Wire Nut	2	11	52N	22A196	Screw, No. 10 -24 x 1 in.	4
11	101	COTTE	Motor:	1	12	53F	22A54	Nut, No. 10 - 24	4
, ,	98F-1 98F-4 98F-2	420A56 420A57 420A58	115V, 60 Hz 115V, 50 Hz 230V, 50 Hz	•	13	54F 54F-1	151A20 156A31	Gasket: For 1 in. Pipe or Tube For 3/4 in. Pipe or Tube	2
	98F-3 98F-6	420A59 420A61 420A60 25B532-002 25B532-001	200V, 60 Hz 24V, 60 Hz 24V, 50 Hz 100V, 60 Hz 100V, 50 Hz		14	55F-1 55F-2 55F-4 55F-5 55F-6	151A18 151A22 156A40 156A226 156A39 156A222 156A223 156A231 156A232	Plumbing Adapter: 3/4 in. Copper Tube 1 in. Coper Tube 1 in. NPT, Brass 3/4 in .BSPT, Brass 1 in. BSPT, Brass 22 mm Copper Tube 28 mm Copper Tube 3/4 in. PVC Pipe 1 in. PVC Pipe	2
					15	56F-1 56F-2 56F-3 56F-4	156A43 156A44 156A32 156A38	Adapter Nut For 3/4 in. Copper Tube For 1 in. Copper Tube For 3/4 in. Pipe or PVC For 1 in. Pipe or PVC	2
					Pipir	ng Bos	S		
					1	-	Kit 150A140 150A141 150A142 150A143 157A140 157A141 157A142 157A143	Piping Boss (Includes Hardware): 3/4 in. NPT, Brass 1 in. NPT, Brass 3/4 in. BSPT, Brass 1 in. BSPT, Brass 3/4 in. NPT, Noryl 1 in. NPT, Noryl 3/4 in. BSPT, Noryl	1
					2		22A362-001	Screw, No. 10-24 x 3/4 in.	4
					3		22A363-001	Nut, No. 10-24	4

## **Troubleshooting**

The technology upon which the Series 155 control is based is well established and proven in service over many years. However, should a problem or question arise regarding the operation of the system, the control can be very easily serviced. The control module can be quickly replaced or adjustments can be made at the installation. For parts mentioned, refer to exploded views in the Replacement Parts section of this manual

Problem	Possible Cause	Solution		
Control will not regenerate	a. Electric cord unplugged.	a. Connect power.		
automatically.	b. Defective timer motor.	b. Replace motor.		
	c. Skipper pins not down on timer skipper	c. Depress pins for days regeneration		
	wheel.	required.		
	d. Binding in gear train of timer.	d. Replace Timer.		
Control regenerates at wrong time of day.	a. Timer set incorrectly.	a. Correct setting according to instructions.		
3. Control will not draw brine.	a. Low water pressure.	a. Set pump to maintain 20 psi at softener.		
	b. Restricted drain line.	b. Change drain to remove restriction.		
	c. Injector plugged.	c. Clean injector and screen.		
	d. Injector defective.	d. Replace injector and cap.		
	e. Valve disc 2 and/or 3 not closed.	Remove foreign matter from disc and check disc for closing by pushing in on stem.  Replace if needed.		
	f. Air check valve prematurely closed.	<ol> <li>Put control momentarily into brine refill.</li> <li>Replace or repair air check if needed.</li> </ol>		
4. Brine tank overflow.	a. Brine valve disc 1 being held open.	Manually operate valve stem to flush away obstruction.		
	b. Uncontrolled brine refill flow rate.	<ul> <li>b. Remove variable salt controller to clean it and ball.</li> </ul>		
	c. Valve disc 2 not closed during brine	c. Flush out foreign matter holding disc		
	draw causing brine refill.	open by manually operating valve stem.		
	d. Air leak in brine line to air check.	<ul> <li>d. Check all connections in brine line for leaks. Refer to instructions.</li> </ul>		
5. System using more or less salt	a. Inaccurate setting.	a. Make correct setting.		
than salt control is set for.	b. Foreign matter in controller causing incorrect flow rates.	<ul> <li>b. Remove variable salt controller and flush out foreign matter. Manually position control to brine draw toclean controller (after so doing position control to "purge" to remove brine from tank)</li> </ul>		
	c. Defective controller.	c. Replace defective part.		
6. Intermittent or irregular brine draw.	a. Low water pressure.	a. Set pump to maintain 20 psi at softener.		
-	b. Defective injector.	b. Replace both injector and injector cap.		
7. No conditioned water after	a. Unit did not regenerate.	a. Check for power.		
regeneration.	b. No salt in brine tank.	b. Add salt to brine tank.		
	c. Plugged injector.	<ul> <li>c. Remove injector and flush it and injector screen.</li> </ul>		
	d. Air check valve closed prematurely.	<ul> <li>d. Put control momentarily into brine refill to free air check. Replace or repair air check if needed. Refer to instructions.</li> </ul>		

Problem	Possible Cause	a. Replace with correct size controller.		
8. Control backwashes at	a. Incorrect backwash controller used.			
excessively low or high rate.	b. Foreign matter affecting controller operation.	b. Remove controller and clean it and ball		
Flowing or dripping water at drain or brine line after regeneration.	a. Drain valve (5 or 6) or brine valve (1)     held open by foreign matter or particle.	Manually operate valve stem to flush away obstruction.		
	b. Valve stem return spring on top plate weak.	b. Replace spring.		
10. Hard water leakage during service.	a. Improper regeneration.	Repeat regeneration making certain correct salt dosage used.		
	b. Leaking of bypass valve.	b. Replace o-ring.		
	c. O-seal around riser tube damaged.	c. Replace o-ring.		

## **Disinfection of Water Softeners**

The materials of construction of the modern water softener will not support bacterial growth, nor will these materials contaminate a water supply. However, the normal conditions existing during shipping, storage and installation indicate the advisability of disinfecting a softener after installation, before the softener is used to treat potable water. In addition, during normal use, a softener may become fouled with organic matter, or in some cases, with bacteria from the water supply.

Thus every softener should be disinfected after installation, some will require periodic disinfection during their normal life, and in a few cases disinfection with every regeneration would be recommended.

Depending upon the conditions of use, the style of softener, the type of ion exchanger, and the disinfectant available, a choice can be made among the following methods.

## **Sodium or Calcium Hypochlorite**

#### **Application**

These materials are satisfactory for use with polystyrene resins, synthetic gel zeolite, greens and bentonites.

#### 5.25% sodium Hypochlorite

These solutions are available under trade names such as Clorox, Linco, Bo Peep, White Sail and Eagle Brand Bleach. If stronger solutions are used, such as those sold for commercial laundries, adjust the dosage accordingly.

- Dosage
  - a. Polystyrene resin; 1.2 fluid ounce per cubic foot.
  - Non-resinous exchangers; 0.8 fluid ounce per cubic foot.

#### 2. Brine tank softeners

- a. Backwash the softener, and add the required amount of hypochlorite solution to the brine well of the brine tank. (The brine tank should have water in it to permit the solution to be carried into the softener.)
- b. Proceed with the normal regeneration.

## **Calcium Hypochlorite**

Calcium hypochlorite, 70% available chlorine, is available in several forms including tablets and granules. These solid materials may be used directly, without dissolving before use.

- 1. Dosage
  - a. 2 grains (approximately 0.1 ounce) per cubic foot.
- 2. Brine tank softeners
  - a. Backwash the softener and add the required amount of hypochlorite to the brine well of the brine tank. (The brine tank should have water in it to permit the chlorine solution to be carried into the softener.)
  - b. Proceed with the normal regeneration.